

EXPERIENCE

IAA INC.

Product Design Lead

JAN. 2022 - PRESENT

- Lead and define all phases of a user-focused design process from initiation and understanding to concept and user testing within Product Discovery
- · Drive adoption and understanding for product team members and other collaborators within the design process
- Hiring and leading a team of designers and providing mentorship to product specialists
- Lead and collaborate with cross-functional team members to build a more customer-centric culture to scale processes and promote research-based decision making

UX / UI Design Team Lead

JUN 2016 - JAN 2022

- Served as both "player & coach" on a team of 8 UI/UX Designers and Developers which supports 30+ delivery teams building enterprise applications, both web and native app
- Provides project support in all aspects of design, define team processes & mentor new team members
- · Led ideation sessions and utilize mapping exercises to identify opportunities, needs and pain-points
- Orchestrated the creation of an internal design system and CDN-based front end solution to promote design consistency and scale design efforts
- Championed & coordinated an improved design process that is focused on incorporating more user-centered design tasks
- Promoted & coordinated internal UX based education opportunities

Senior UX / UI Designer

SEPT. 2011 - JUN 2016

- Conducted user research, develop user personas, create work flow visualizations, wire-frames & prototypes for both web and native mobile applications
- Increased the demand for design by showcasing the value of design within various product segments which led to an expansion of the design team from 2 7 over 4 year period.
- Improved team autonomy by improving the collaboration process between product and technical teams, both onsite and off-shore.

PROFESSIONAL MEDICAL INC.

Web / Interactive Designer

JAN 2010 - SEPT. 2011

- Designed all internal interactive and web based marketing initiatives
- Directed the usability and front end development for customer online ordering portal
- · Utilized analytical data to identify opportunities to increase site usability and search engine optimization
- Designed & developed internal micro sites

RIHA DESIGN GROUP INC.

Lead Interactive Designer

SEPT. 2006 - MAR. 2009

- Managed project schedules, developed cost estimates, and maintained project budgets as lead client contact of a team of 4 designers
- Developed and presented concepts to client's based on their users needs and budget
- Conceptualized, designed and developed custom websites, custom touchscreen applications, and online collateral

AESTHETICSEVEN DESIGNS

Freelance Interactive & UI Designer

JUNE 2002 - PRESENT

NOV. 2004 - SEPT. 2006

- Create UX workflows, wireframes, UI designs and various visualizations for both large desktop & native mobile
 applications
- Design & develop web based solutions for small businesses
- Design various digital collateral including logos, print material and other digital assets

AMERICAN ACADEMY OF SLEEP MEDICINE

Web / Multimedia Designer

• Designed all internal interactive products, digital collateral and web-based products

CONTACT

630.890.2365 thad@aestheticseven.com

Online Portfolio. www.aestheticseven.com

EDUCATION

The Illinois Institute of Art Schaumburg, IL Associate of Applied Science in Multimedia Production June 2002

Indiana University Bloomington, IN Bachelor of Science in Business Marketing May 1999

PROFICIENCIES

Sketch Invision Enterprise Adobe Creative Suite HTML 5 CSS3

COURSES

User Centered Design Process Training - Fuzzy Math

2017 Enterprise UX Summit - UX Pin

2017 Agile UX Summit - UX Pin

User Experience Design Training - ADMCi

2013, 2014, 2015 & 2016 An Event Apart Design Conference Attendee

The Science and Art of Effective Web & Application Design - Human Factors International